

## Shipping Policy

[KunTreeCBD.com](https://KunTreeCBD.com) products are only available in the United States. Orders process within 24-48 hours from the time you place your order and the average transit time is 5-7 business days. [KunTreeCBD.com](https://KunTreeCBD.com) is not responsible for lost or stolen items. Once our shipping carriers indicate that the item has been delivered, we consider the order complete.

All shipments are sent through USPS, UPS, and DHL. Carriers may also vary depending on your location. If a product is damaged at the time of delivery, you must make a claim within 10 business days by emailing [support@KunTreeCBD.com](mailto:support@KunTreeCBD.com)

## Refund Policy

We have a 30 day empty bottle refund policy. If you are dissatisfied with our products or you have changed your mind – we will refund order as its within 30 days of placing your order. To be eligible for a refund, you must return the entire order. We do not issue partial refunds/returns. Please refer to the contact page for our return addresses. You will be refunded for the product value only, not any shipping expenses. For questions, please email [support@KunTreeCBD.com](mailto:support@KunTreeCBD.com)

## Privacy Policy

KunTreeCBD.com is committed to customer service and we intend to uphold this by providing a private and secure browsing experience. The following policy will help you to understand how we will treat your personal information. As we continue to improve our site and as we take advantage of developments in technology, this policy may change from time to time so please check this policy on an ongoing basis for revisions and updates.

## Information Collection and Use

KunTreeCBD.com collects information from our web site in several ways. During registration, KunTreeCBD.com asks for information such as your name, phone number, and email address. Once you have submitted this information and chosen a valid password, you will be able to take full advantage of everything KunTreeCBD.com has to offer. You may also be asked for personal information when you report a problem with our site, or services; or, if you otherwise contact KunTreeCBD.com. We also collect information using cookies, which are small pieces of information that are stored by your browser on your computer's hard drive. This information allows us to automatically link our customers to their personalized accounts. Most web browsers automatically accept cookies. Please check your browser's guidelines should you wish

to prevent cookies. KunTreeCBD.com is the sole owner of the information collected on this site. We will not sell, share, rent or otherwise distribute this information to others in ways different from what is disclosed in this statement. Information is collected with the sole purpose of providing [KunTreeCBD.com](http://KunTreeCBD.com) products and customer service.

## **Information Disclosure**

When you are on the KunTreeCBD.com site and are asked for personal information, you are sharing that information with only KunTreeCBD.com, its agents and representatives. [KunTreeCBD.com](http://KunTreeCBD.com) will not disclose any of your personally identifiable information except when we have your express permission or under special circumstances, such as when we believe in good faith that the law requires it. KunTreeCBD.com may also disclose account information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) KunTreeCBD's rights or property, other KunTreeCBD users, or anyone else that could be harmed by such activities. KunTreeCBD will comply with the requests of all recognized legal entities to aid in the stopping of spam, distribution of illicit sexual content to minors, or any other illegal activity brought to our attention through such channels.

[KunTreeCBD.com](http://KunTreeCBD.com) may occasionally send you e-mail about products and services that we feel may be of interest to you. Only KunTreeCBD (or agents or representatives working on behalf of KunTreeCBD) will send you these emails. You may unsubscribe from the service information updates without any future correspondence or questions by filling out our Opt-Out form.